

# benefits are changing are you ready?

The government is making  
major changes to the  
welfare benefits system

These will affect all  
existing and potential  
**working age** benefit  
and tax credit  
claimants

If you claim, or are  
thinking of claiming  
benefits, don't delay —  
**get advice now**

**Supporting  
you through the  
welfare reform  
changes**



**welfare  
aware  
borders**

housing benefit |  
council tax benefit | incapacity  
benefit | employment and support  
allowance | job seekers allowance |  
income support | disability living  
allowance | working tax credit |  
child tax credit | community care  
grants | crisis loans

# Help is available from

## Department for Work and Pensions

[www.gov.uk](http://www.gov.uk) | [www.dwp.gov.uk](http://www.dwp.gov.uk) | 0800 055 6688

## Scottish Borders Council

[www.scotborders.gov.uk/benefits](http://www.scotborders.gov.uk/benefits)  
Customer Services | 0300 100 1800  
Welfare Benefits Service | 01896 661394

## Citizens Advice Bureau

[www.cas.org.uk](http://www.cas.org.uk) | Galashiels 01896 753889  
Duns 01361 883340 | Eyemouth 01890 750500  
Hawick 01450 374266 | Kelso 01573 223516  
Peebles 01721 721722

## Scottish Borders Housing Association

[www.sbha.org.uk](http://www.sbha.org.uk) | 01750 724444

## Berwickshire Housing Association

[www.bhagroup.org.uk](http://www.bhagroup.org.uk) | 01361 884000

## Waverley Housing

[www.waverley-housing.co.uk](http://www.waverley-housing.co.uk) | 01450 364200

## Eildon Housing Association

[www.eildon.org.uk](http://www.eildon.org.uk) | 0845 604 3744



**welfare**  
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